

Competency Questions

Programme Manager – Explosion and Ballistic Protection

These questions will appear on the application form. Please take time to read them and consider your answers.

1. SET THE DIRECTION

Please describe a situation where you have had to set the direction of your team and establish clear goals and objectives for individuals and groups. What did you do and how did you deal with any problems? What was the outcome?

2. CHANGE RESPONSIVE AND FOCUSED

Please provide an example of where you have had to anticipate a change rather than respond to changing circumstances and had to revise plans and priorities to reflect the changes in priorities?

3. CUSTOMER FOCUSED

Please provide an example of how you have established customer needs and develop appropriate customer service standards to meet these needs? How did you ensure those standards were met and maintained?

4. APPLY PROGRAMME AND PROJECT MANAGEMENT TOOLS

Please describe how you go about understanding and applying PPM techniques, in particular risk.

5. PERSUADE AND INFLUENCE

Please provide an example of when you have had to influence key personnel in an organisation as to the benefits or merits of a particular course of action or persuade others to your point of view?

6. GATHER AND MANAGE INFORMATION

Please provide an example of where you have had to gather and manage information from a variety of sources? How did you ensure that the information was appropriate and accurate, also how did you ensure that you had sufficient information to effectively address the issue/problem/question?